

FlixLink nbn® Home 500, 750, 1000 and 2000 plans · Issued 1 November 2026

Speed and what each plan suits

These plans are available on fibre to the premises (FTTP) and HFC connections, not on FTTN, FTTB or FTTC. Our plan names show nbn's speed tier: for example, nbn® 500 has a 500 Mbps download and 50 Mbps upload speed tier. The speed tier represents the maximum possible speed that is available during off-peak periods.

Plan	Speed tier (down/up)	Typical busy period download speed, 7pm–11pm	In the busy period, good for
nbn® 500	500/50	500 Mbps	5 to 6 people: 4K streaming on many screens, gaming, working from home, large downloads
nbn® 750	750/50	750 Mbps	6 to 8 people: heavy use on many devices at once, very large downloads
nbn® 1000	1000/100	900 Mbps	8 or more people: very heavy use on many devices, the fastest large downloads
nbn® 2000 (HFC)	2000/100	1700 Mbps	10 or more people, or a busy home office: very heavy use on many devices
nbn® 2000 (FTTP)	2000/200	1700 Mbps	10 or more people, or a busy home office, with faster uploads

Things that affect your service

- **Power failure:** nbn® services usually won't work during a power failure, including any phone service that uses your nbn® connection. Keep a charged mobile phone for emergencies.
- **Your premises:** Wi-Fi range, walls and floors, interference, older modems or devices, in-home wiring and many devices in use at once can all reduce your speed. To help, put your modem in a central, open spot, use a network cable for gaming and work computers, keep devices up to date, and ask us about mesh Wi-Fi for larger homes. Speeds above about 940 Mbps need a modem and a wired device with ports faster than 1 Gbps (2.5 Gbps or more); Wi-Fi alone usually won't reach them.

Medical and security alarms

Before you sign up, ask your alarm provider whether your medical or security alarm will work with an nbn® service, and what other options they have if it won't. If you have a medical alarm, register it on nbn's Medical Alarm Register at nbn.com.au.

Prices, charges and terms are in our Critical Information Summary at flixlink.com.au/terms.

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